

BUSINESS CONTINUITY STATEMENT

Florida Municipal Power Agency

June 2007

At FMPA, we recognize how heavily our members rely on us. FMPA has successfully supported critical business activities during disruptions of normal business processes resulting from hurricanes and other natural and man-made disasters. FMPA wants you to know that we have an extensive plan in place to safeguard vital information in the event of a business disruption.

FMPA departments (including Information Systems) have pre-established continuity and disaster recovery plans. Components of these plans are tested periodically to ensure effectiveness. FMPA consider continuity planning to be an iterative process, requiring ongoing review to assess various risks and appropriate responses. As a result, this plan may change, as necessary. You may obtain the most recent version of our Business Continuity Statement by going to http://www.fmpa.com/html/member_services/member_services.html

FMPA Continuity Planning Guidelines

FMPA has developed plans that include the ability to recover from situations including, but not limited to, unplanned evacuations, power outages, major water leaks, fire, loss of water, severe weather, and any facilities failures that may cause business interruptions of various lengths and scopes and require that FMPA is able to recover and re-establish critical business functions according to their time criticality. Key features of FMPA corporate disaster recovery planning include annual reviews of the following:

- Identification of all mission-critical systems; and system backup and recovery for such system.
- Review of financial and operational risks
- Alternate communications between FMPA and its members
- Employee safety strategies and communications
- Systems and telecommunications accessibility
- Alternate physical site location and preparedness
- Effective communications with FMPA Management

FMPA Continuity Planning and Business Recovery

In addition to the guidelines stated above, FMPA's recovery plans also include the following:

- **Employee Safety** – FMPA places and emphasis on employee safety. We conduct regular evacuation drills, which are led by the First Responders and supervised by the Facilities Coordinator.
- **Backup Power** – FMPA is supplied with a backup generator.
- **Designated Contingency Site/Contact Information** – Operations Department will temporarily relocate to OUC Dispatch center (407) 384-4045 or KUA Dispatch center (407) 933-7777 x 1238.

Contingency General Information – When possible, FMPA will maintain the Emergency Hotline message, to keep FMPA employees and Board Members informed of major developments. FMPA Emergency Hotline Number is 321-239-1001.

Priority Wireless Service (PWS) & Government Emergency Telecommunications Service (GETS) – Telecommunications are critical in the event of natural and man-made disasters. PWS and GETS allow authorized personnel to initiate calls during an emergency when cellular networks may be congested. FMPA has made these services available to key FMPA Staff giving them the ability to have personnel priority cellular access before all others who do not have this service. This service is provided through the Department of Homeland Security National Communications System.

